

Service Desk - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
1939	Feature	New	Normal	in Service desk When "Closed" option is selected, kindly disable and uncheck the checkbox "Is update To Intellect"	Bhanuchander Sannidhanam	13/06/2025 10:41 AM
1918	Feature	New	Normal	Could you please update the Device 1 Output File	Bhanuchander Sannidhanam	13/06/2025 10:37 AM
1888	Feature	New	Normal	Could you please display a User Friendly Message to the user in the Service Desk reports page		06/05/2025 11:07 AM
1860	Feature	New	Normal	Please Remove the Reply Button on the Intellect Comment	Durga Konduru	01/04/2025 03:04 PM
1825	Bug	New	Normal	On Click of Tickets Worklist button, Page is taking longer time than usual to get Loaded for SI User login	Durga Konduru	02/04/2025 11:06 AM
1824	Bug	New	Normal	Error is displayed on click of Next Page/ Last page in the Reports	Durga Konduru	12/03/2025 03:52 PM
1707	Feature	New	Normal	All Resolved tickets in SI tool to be updated to status "Closed" from backend	Bhanuchander Sannidhanam	21/03/2025 05:40 PM
1705	Feature	Ready for QA	Normal	API changes	Kalyan Battula	17/03/2025 04:34 PM
1682	Feature	New	Normal	For Generic pigmy File Device Please Provide Excel File(Input File 1) Template		10/06/2025 10:51 AM
1677	Feature	Ready for QA	Normal	Please Send notification Email to the hardware Vendor - (Hardware Notification Email to be sent only for Karnataka SD.	Kalyan Battula	17/03/2025 04:37 PM
1506	Feature	In Progress	Normal	Please make the Following changes in the My Tickets page.	Narayana Akkipalli	19/12/2024 03:04 PM
1503	Feature	In Progress	Normal	Please Create new Dropdown in the Reports page.	Narayana Akkipalli	10/12/2024 09:26 AM
1500	Feature	In Progress	Normal	Please Create a New Grid Area in the DCCB Master Screen for service Desk Application	Bhanuchander Sannidhanam	18/11/2024 02:54 PM
1373	Feature	In Progress	Normal	[Service] - Do not delete Master data, if the record is having dependency with other tables.	Keerthi Karri	04/10/2024 12:34 PM