Satra S-Connect - Feature #1837

In the ticketing tool ,need to include respective BU head's mail id in CC for Travel booking tickets

19/03/2025 12:35 PM - Krishna Kanth A

Status: In Progress Start date: 19/03/2025

Priority: Normal Due date:

Assignee: Praveen kumar Bandi % Done: 0%

Category: Estimated time: 0:00 hour

Target version: Spent time: 0:00 hour

Deployed In: Dev Envrionment Category:

Description

Hi Praveen,

Whenever a ticket is raised under Admin department, for category Travel ticket booking mail should go to BU head mail id along with Admin for category other than Travel Tickets booking, mail should go to Reporting manager along with Admin.

History

#1 - 19/03/2025 05:29 PM - Krishna Kanth A

- Description updated

#2 - 19/03/2025 05:36 PM - Durga Konduru

- Assignee set to Praveen kumar Bandi

#3 - 25/03/2025 06:02 PM - Praveen kumar Bandi

- Status changed from New to In Progress
- Deployed In set to Dev Envrionment

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