Service Desk - Bug #1825

On Click of Tickets Worklist button, Page is takig longer time than ususal to get Loaded for SI User login

10/03/2025 06:30 PM - Krishna Kanth A

Status:	New	**Start date:**	10/03/2025
Priority:	Normal	**Due date:**	
Assignee:	Durga Konduru	**% Done:**	0%
Category:		**Estimated time:**	0:00 hour
Target version:		**Spent time:**	0:00 hour
Deployed In:		**Category:**	

Description

Hi Madhuri
On Click of Tickets Worklist button, Page is taking longer time than usual to get Loaded.
This is Observed only for SI User Role login in QA and Stage SD Applications.
Could you please check this performance issue.
Please refer to the attached file.

History

#1 - 02/04/2025 11:04 AM - Krishna Kanth A

- Subject changed from On Click of Tickets Worklist button, Page is takig longer time than ususal to get Loaded to On Click of Tickets Worklist button, Page is takig longer time than ususal to get Loaded for SI User login

- Description updated

#2 - 02/04/2025 11:06 AM - Krishna Kanth A

- Description updated

Files

Prod_Performance_Isue.jpg	197 KB	10/03/2025	Krishna Kanth A