

Service Desk - Bug #1722

In Stage Application after New ticket is Created, popup is not displayed to the User that New ticket created

28/02/2025 11:19 AM - Krishna Kanth A

Status:	New	Start date:	28/02/2025
Priority:	Normal	Due date:	
Assignee:	Durga Konduru	% Done:	0%
Category:		Estimated time:	0:00 hour
Target version:		Spent time:	0:00 hour
Deployed In:		Category:	
Description Hi Bhanu Sir, In Stage Application after New ticket is Created, the User is not auto Navigated the tickets worklist Screen and popup is not displayed to the User that New ticket is created as the user is still on the same Ticket creation page if the User Clicks on Submit button repeatedly then the New ticket Records are getting Created in DB for the same issue. (Above issue is not observed in QA Environment it is working fine) Kindly refer to the DB Screenshot reg Multiple ticket creation			

Files

MultipleTicketCreation_Stage.jpg	124 KB	28/02/2025	Krishna Kanth A
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