

Service Desk - Feature #1710

After Acknowledging the Ticket please allow to delete the attachments (incase of wrongly uploaded file).

13/02/2025 02:15 PM - Krishna Kanth A

Status:	Ready for QA	Start date:	13/02/2025
Priority:	Normal	Due date:	
Assignee:	Narayana Akkipalli	% Done:	0%
Category:		Estimated time:	0:00 hour
Target version:		Spent time:	0:00 hour
Deployed In:	Production Environment	Category:	
Description Hi Bhanu sir, For the Tickets with Status New And Acknowledged , please allow to delete the attachments (incase of wrongly uploaded file). please allow to add a New Attachment file if the old attachment is deleted. Please check to provide the above functionality only for non pushed Tickets			

History

#1 - 13/02/2025 02:47 PM - Krishna Kanth A

- Description updated

#2 - 13/02/2025 07:29 PM - Durga Konduru

- Assignee changed from Durga Konduru to Bhanuchander Sannidhanam

#3 - 21/02/2025 01:02 PM - Praveen kumar Bandi

- Status changed from New to In Progress

#4 - 21/02/2025 03:05 PM - Kalyan Battula

Delete option given for New and Acknowledge status tickets

#5 - 10/03/2025 11:15 AM - Narayana Akkipalli

- Status changed from In Progress to Ready for QA

- Assignee changed from Bhanuchander Sannidhanam to Narayana Akkipalli

- Deployed In set to Production Environment