Service Desk - Feature #1683

Please Allow to add Multiple SI for the "SIAdmin" Role

05/02/2025 10:48 AM - Krishna Kanth A

Status: Ready for QA Start date: 05/02/2025

Priority: Normal Due date:

Assignee: Sairam Lingala % Done: 0%

Category:Estimated time:0:00 hourTarget version:Spent time:0:00 hour

Deployed In: Category:

Description

Hi Bhanu Sir.

For the Role of SI Admin, Could you please configure the "SI" Field to allow multiple values to be Selected. This feature is to Facilitate SI Admin Role to have Multiple SI Assigned to them(if Required).

Depending up on the Requirement single SI or Few Number of SI or all the SI's to be Assigned to this role.

Kindly refer to the attached Screenshot.

History

#1 - 05/02/2025 01:56 PM - Krishna Kanth A

- Project changed from GujRAMS to Service Desk

#2 - 05/02/2025 01:56 PM - Durga Konduru

- Assignee set to Bhanuchander Sannidhanam

#3 - 11/02/2025 09:31 AM - Praveen kumar Bandi

- Assignee changed from Bhanuchander Sannidhanam to Sairam Lingala

#4 - 21/02/2025 02:30 PM - Kalyan Battula

- File clipboard-202502211430-gpb7j.png added

clipboard-202502211430-gpb7j.png

multiple SI and be added while creating SI user

#5 - 17/03/2025 04:36 PM - Praveen kumar Bandi

- Status changed from New to Ready for QA

Files

Multiple_Assign_SI.jpg	169 KB	05/02/2025	Krishna Kanth A
clipboard-202502211430-gpb7j.png	53.9 KB	21/02/2025	Kalyan Battula

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