

Service Desk - Feature #1679

Please Display Type Column in the Tickets Worklist Grid and as a Search Button in the Tickets Worklist Screen.

04/02/2025 12:58 PM - Krishna Kanth A

Status:	Ready for Prod	Start date:	04/02/2025
Priority:	Normal	Due date:	
Assignee:	Narayana Akkipalli	% Done:	0%
Category:		Estimated time:	0:00 hour
Target version:		Spent time:	0:00 hour
Deployed In:	Stage Environment	Category:	
Description			

History

#1 - 04/02/2025 01:01 PM - Krishna Kanth A

- File Type Column.jpg added
- Assignee set to Durga Konduru

Hi Bhanu Sir,
Could you please Display "Type" Column in the Tickets Worklist Grid and as a Search Button (Please display Type Search button next to PACS Search Button) in the Tickets Worklist Screen.
Kindly refer to the Attached Screenshot.

#2 - 04/02/2025 02:57 PM - Durga Konduru

- Assignee changed from Durga Konduru to Bhanuchander Sannidhanam

Include in build #7 and plan for March Build.

#3 - 11/02/2025 09:46 AM - Praveen kumar Bandi

- Assignee changed from Bhanuchander Sannidhanam to Narayana Akkipalli

#4 - 19/02/2025 12:47 PM - Kalyan Battula

- File clipboard-202502191247-usq5p.png added
- Status changed from New to In Progress

Added and working fine
clipboard-202502191247-usq5p.png

#5 - 27/02/2025 07:37 PM - Krishna Kanth A

- Status changed from In Progress to Ready for StgDmo
- Deployed In set to Stage Environment

#6 - 27/02/2025 07:37 PM - Krishna Kanth A

- Status changed from Ready for StgDmo to Ready for Prod

#7 - 27/02/2025 07:38 PM - Krishna Kanth A

Working fine in Stage.

Files

Type Column.jpg	152 KB	04/02/2025	Krishna Kanth A
clipboard-202502191247-usq5p.png	91 KB	19/02/2025	Kalyan Battula