Service Desk - Data Services #1581

Adding new role in reports

15/01/2025 07:15 PM - Madhuri Pinky Mendu

Status:	Closed	**Start date:**	09/01/2025
Priority:	High	**Due date:**	
Assignee:	Madhuri Pinky Mendu	**% Done:**	0%
Category:		**Estimated time:**	0:00 hour
Target version:		**Spent time:**	0:00 hour
Deployed In:		**Category:**	

Description

Started on 9thJan to updated report SP's those has to be filter by a new role users, role is nothing but Hardware.
Hardware role is same as SI user but the condition is to get only 2 parameters data(Network related issues and Hardware related queries).
Tried on 9th Jan from afternoon but we couldn't get correct output.
Again started to update SP on 10th Jan, Finally output came as expected.
Updated this requirement in 3 report SP's in all SD applications environments