Service Desk - Feature #1535

Please Create a New Role SI Admin

10/12/2024 06:09 PM - Krishna Kanth A

Status:	Ready for StgDmo		**Start date:**	10/12/2024
Priority:	Normal		**Due date:**	
Assignee:	Kalyan Battula		**% Done:**	0%
Category:			**Estimated time:**	0:00 hour
Target version:			**Spent time:**	0:00 hour
Deployed In:	QA Environment		**Category:**	

Description

Hi Bhanu Sir,
Could you please

1)create a New role "SIAdmin" and replicate the level of Access same as that of Existing SI Role.(Additional details in Point 3).

2) After creating "SIAdmin" Role , Please remove the Push Ticket functionlaity for the **Existing** SI Role.

Please let me know if any queries or for any further information.

History

#1 - 11/12/2024 10:52 AM - Durga Konduru

- *Assignee changed from Durga Konduru to Bhanuchander Sannidhanam*

#2 - 19/12/2024 10:37 AM - Praveen kumar Bandi

- *Assignee changed from Bhanuchander Sannidhanam to Narayana Akkipalli*

#3 - 19/12/2024 10:40 AM - Praveen kumar Bandi

- *Status changed from New to In Progress*

#4 - 30/12/2024 12:48 PM - Narayana Akkipalli

- *Deployed In set to Dev Envrionment*

#5 - 01/01/2025 11:37 AM - Krishna Kanth A

- *File SIAdminRole.jpg added*

- *Subject changed from Please Create e a New Role SI Admin to Please Create a New Role SI Admin*

- *Description updated*

#6 - 08/01/2025 11:20 AM - Krishna Kanth A

- *Status changed from In Progress to Ready for QA*

- *Deployed In changed from Dev Envrionment to QA Environment*

#7 - 08/01/2025 12:24 PM - Krishna Kanth A

- *Description updated*

#8 - 08/01/2025 04:52 PM - prathyusha Ramisetti

- *Status changed from Ready for QA to Ready for StgDmo*

Successfully tested by QA

#9 - 08/01/2025 04:52 PM - prathyusha Ramisetti

- *File Screenshot 2025-01-08 165208.png added*

#10 - 10/01/2025 08:51 AM - Praveen kumar Bandi

- Assignee changed from Narayana Akkipalli to Kalyan Battula

Files

SIAdminRole.jpg	290 KB	01/01/2025	Krishna Kanth A
Screenshot 2025-01-08 165208.png	194 KB	08/01/2025	prathyusha Ramisetti