Service Desk - Bug #1486

No New tickets Created today

22/10/2024 02:35 PM - Krishna Kanth A

Status:	Closed		**Start date:**	22/10/2024
Priority:	Normal		**Due date:**	
Assignee:	Venkata Suryateja Thripuraribhotla		**% Done:**	0%
Category:			**Estimated time:**	0:00 hour
Target version:			**Spent time:**	0:00 hour
Deployed In:	Production Environment		**Category:**	

Description

Hi Bhanu Sir/Praveen,
If no New tickets are created in a day, Please display the below text line in the dashboard Chart.
"No New Tickets Created Today".

Kindly refer to the attached file.

History

#1 - 22/10/2024 02:52 PM - Durga Konduru

- Status changed from New to In Progress

- Assignee changed from Durga Konduru to Bhanuchander Sannidhanam

Please include in #4.

#2 - 25/11/2024 01:31 PM - prathyusha Ramisetti

- File Screenshot 2024-11-25 133109.png added

- File clipboard-202411251331-idjda.png added

- Status changed from In Progress to Ready for StgDmo

Successfully tested by the QA team and attached screenshots for reference

#3 - 25/11/2024 01:31 PM - prathyusha Ramisetti

- File deleted (clipboard-202411251331-idjda.png)

#4 - 25/11/2024 03:04 PM - Krishna Kanth A

- Deployed In set to QA Environment

#5 - 25/11/2024 05:00 PM - prathyusha Ramisetti

- Assignee changed from Bhanuchander Sannidhanam to Venkata Suryateja Thripuraribhotla

#6 - 29/11/2024 07:09 AM - Krishna Kanth A

- Status changed from Ready for StgDmo to Ready for Prod

- Deployed In changed from QA Environment to Stage Environment

Tested in Stage Successfully.

#7 - 02/12/2024 10:38 AM - Krishna Kanth A

- File 1486_Prod.jpg added

- Status changed from Ready for Prod to Closed

- Deployed In changed from Stage Environment to Production Environment

Tested in Prod Successfully Proceeding for ticket closure.

Files

No_new_Tickets.jpg	164 KB	22/10/2024	Krishna Kanth A
Screenshot 2024-11-25 133109.png	117 KB	25/11/2024	prathyusha Ramisetti
1486_Prod.jpg	147 KB	02/12/2024	Krishna Kanth A