

Service Desk - Feature #1369

Feature # 1359 (Closed): Please display the Fields of Raised Date and time, Estimated Ack Date ad Estimated resolution Date in the My tickets view

[UI] - Need to add more three columns in the Mytickets Grid.

03/10/2024 10:01 AM - Praveen kumar Bandi

Status:	Closed	Start date:	03/10/2024
Priority:	Normal	Due date:	
Assignee:	Narayana Akkipalli	% Done:	0%
Category:		Estimated time:	0:00 hour
Target version:		Spent time:	0:00 hour
Deployed In:		Category:	
Description			
Add below columns after Incident date column in the grid.			
1.Raised Date			
2.Estimated Ack Date			
3.Estimated Resolution Date.			

History

- #1 - 03/10/2024 11:13 AM - Praveen kumar Bandi
- Subject changed from [UI] - Need to more three columns in the Mytickets Grid. to [UI] - Need to add more three columns in the Mytickets Grid.
- #2 - 03/10/2024 11:23 AM - Narayana Akkipalli
- Status changed from New to In Progress
- #3 - 04/10/2024 12:30 PM - Narayana Akkipalli
- Status changed from In Progress to Resolved
- #4 - 06/01/2025 11:22 AM - Redmine Admin
- Status changed from Resolved to Closed