# Service Desk - Feature #1368

Feature # 1364 (Closed): Could you please make the following below changes to the chart SLA Parameter wise New Tickets-Today

# [Service] - Change the SLA Parameter wise New Tickets-Today chart based on the Requirement.

03/10/2024 09:55 AM - Praveen kumar Bandi

Status: Closed Start date: 03/10/2024

Priority: Normal Due date:

Assignee: Sairam Lingala % Done: 0%

Category:Estimated time:0:00 hourTarget version:Spent time:0:00 hour

Deployed In: Production Environment Category:

## Description

Change the SLA Parameter wise New Tickets-Today chart based on the Requirement.

For total requirement information ,Please see the #1364 Ticket.

### History

### #1 - 03/10/2024 10:47 AM - Sairam Lingala

- Status changed from New to In Progress

#### #2 - 03/10/2024 01:30 PM - Sairam Lingala

- Status changed from In Progress to Resolved

#### #3 - 06/01/2025 11:30 AM - Redmine Admin

- Status changed from Resolved to Closed
- Deployed In set to Production Environment

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