Service Desk - Feature #1359

Please display the Fields of Raised Date and time, Estimated Ack Date ad Estimated resolution Date in the My tickets view

01/10/2024 08:19 PM - Krishna Kanth A

Status:	Closed		**Start date:**	03/10/2024
Priority:	Normal		**Due date:**	
Assignee:	Praveen kumar Bandi		**% Done:**	100%
Category:			**Estimated time:**	0:00 hour
Target version:			**Spent time:**	0:00 hour
Deployed In:	Dev Envrionment		**Category:**	

Description

Hi Bhanu Sir/Praveen,
Could you Please check to display the 3 Fields of Raised Date and time, Estimated Ack Date ad Estimated resolution Date in the My tickets view.

Kindly refer to the 2 attached files for complete details.

Subtasks:

Feature # 1369: [UI] - Need to add more three columns in the Mytickets Grid.	**Closed**

History

#1 - 03/10/2024 10:01 AM - Praveen kumar Bandi

- Subtask #1369 added

#2 - 03/10/2024 10:21 AM - Praveen kumar Bandi

- Tracker changed from Bug to Feature

- Assignee changed from Bhanuchander Sannidhanam to Praveen kumar Bandi

#3 - 04/10/2024 09:27 AM - Praveen kumar Bandi

- Status changed from New to In Progress

#4 - 04/10/2024 04:09 PM - Praveen kumar Bandi

- Status changed from In Progress to Resolved

- Deployed In set to Dev Envrionment

#5 - 06/01/2025 11:24 AM - Redmine Admin

- Status changed from Resolved to Closed

Files

3Fields_Dates.png	111 KB	01/10/2024		Krishna Kanth A
MyTickets_3Date fields.png	267 KB	01/10/2024		Krishna Kanth A