# Service Desk - Bug #1302

# Ticket Sort Order based on Incident creation Date and time

18/09/2024 07:39 PM - Krishna Kanth A

Status: Closed Start date: 18/09/2024

Priority: Normal Due date:

Assignee: Praveen kumar Bandi % Done: 0%

Category:Estimated time:0:00 hourTarget version:Spent time:0:00 hour

Deployed In: Category:

Description

Hi Praveen,

Could you please check to sort by Incident Raised time for Tickets Created.

Please refer to the screenshot in the attached file.

### **History**

#### #1 - 20/09/2024 12:25 PM - Praveen kumar Bandi

- Status changed from New to Resolved
- Assignee set to Praveen kumar Bandi

### #2 - 20/09/2024 07:17 PM - Praveen kumar Bandi

- Status changed from Resolved to Ready for Prod

#### #3 - 19/11/2024 05:58 PM - Krishna Kanth A

- Status changed from Ready for Prod to Closed

#### **Files**

Ticket\_Sort\_Order.png 188 KB 18/09/2024 Krishna Kanth A

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