Service Desk - Bug #1300

No Tickets are displayed for the PACS User in My tickets View

18/09/2024 02:57 PM - Krishna Kanth A

Status:	Closed		**Start date:**	18/09/2024
Priority:	Normal		**Due date:**	
Assignee:	Praveen kumar Bandi		**% Done:**	0%
Category:			**Estimated time:**	0:00 hour
Target version:			**Spent time:**	0:00 hour
Deployed In:	Production Environment		**Category:**	

Description

Hi PRaveen,
When PACS user log a new ticket, it is not displaying in the worklist. The Tickets count is only displayed in the Dashboard
Example :PACS User :Ceo91010102039001 (T.Vindhan).

Tickets raised by the User:ANI24000021 ANI24000022,ANI24000023

History

#1 - 20/09/2024 12:37 PM - Praveen kumar Bandi

- Status changed from New to Resolved

#2 - 20/09/2024 07:17 PM - Praveen kumar Bandi

- Status changed from Resolved to Ready for Prod

#3 - 19/11/2024 06:10 PM - Krishna Kanth A

- Status changed from Ready for Prod to Closed

- Deployed In set to Production Environment