

Service Desk - Bug #1255

Edit functionality issue for SI user.

13/09/2024 03:52 PM - prathyusha Ramisetti

Status:	Ready for Prod	Start date:	13/09/2024
Priority:	Normal	Due date:	
Assignee:	Praveen kumar Bandi	% Done:	0%
Category:		Estimated time:	0:00 hour
Target version:		Spent time:	0:00 hour
Deployed In:		Category:	
Description			
Pac user > login > New ticket > SLA details> SLA parameter, Type. after selecting the SLA parameter and type it is not displaying product, Module, or task drop-downs			
Si user > My Tickets> Edit ticket data User can able to select product, Module, or task drop-down values in the edit screen.			

History

#1 - 20/09/2024 07:25 PM - Praveen kumar Bandi

- Status changed from New to Ready for Prod

Files

Screenshot 2024-09-13 125834.png	95.1 KB	13/09/2024	prathyusha Ramisetti
Screenshot 2024-09-13 125759.png	107 KB	13/09/2024	prathyusha Ramisetti
Screenshot 2024-09-13 125722.png	150 KB	13/09/2024	prathyusha Ramisetti
Screenshot 2024-09-13 130513.png	114 KB	13/09/2024	prathyusha Ramisetti