

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
1889	SLRAMS - Web Application	Bug	Closed	High	Unable to update Data Conversion Items from Admin module.	Durga Konduru	13/05/2025 10:59 AM
1887	Service Desk	Feature	Closed	Normal	Kindly add "Ticket pushed datetime" in Ticketdata report	Madhuri Pinky Mendu	12/05/2025 03:07 PM
1859	Service Desk	Feature	Closed	Normal	Please Provide Refresh only at Individual Ticket Level for SI role Users	Durga Konduru	16/06/2025 01:31 PM
1832	Service Desk	Bug	Closed	Normal	Ticket Worklist is not loading for the SI Role Users.	Durga Konduru	16/06/2025 01:02 PM
1793	HIMS_RSHA Web	Bug	Closed	Normal	HIMS_RSHA		07/03/2025 01:08 PM
1722	Service Desk	Bug	Closed	Normal	In Stage Application after New ticket is Created, popup is not displayed to the User that New ticket created	Durga Konduru	16/06/2025 12:56 PM
1710	Service Desk	Feature	Closed	Normal	After Acknowledging the Ticket please allow to delete the attachments (incase of wrongly uploaded file).	Narayana Akkipalli	16/06/2025 12:20 PM
1706	Service Desk	Feature	Closed	Normal	Please update the Date format as "DD-MM-YYYY" in the Reports	Madhuri Pinky Mendu	10/03/2025 03:09 PM
1683	Service Desk	Feature	Closed	Normal	Please Allow to add Multiple SI for the "SIAdmin" Role	Sairam Lingala	16/06/2025 12:02 PM
1679	Service Desk	Feature	Closed	Normal	Please Display Type Column in the Tickets Worklist Grid and as a Search Button in the Tickets Worklist Screen.	Narayana Akkipalli	16/06/2025 12:00 PM
1678	Service Desk	Feature	Closed	Normal	On Click of Refresh Button in the Tickets Worklist, please Pull the Comments for Tickets with Resolved Status in NLPSISS	Praveen kumar Bandi	20/02/2025 11:58 AM
1676	Service Desk	Data Services	Closed	Normal	PACS Name, District Name, DCCB and Type columns need to be added in "Tickets List" report	Madhuri Pinky Mendu	06/02/2025 11:23 AM
1673	Service Desk	Feature	Closed	Normal	PACS Auto Complete Search Feature	Kalyan Battula	16/06/2025 11:53 AM
1672	GujRAMS	Feature	Closed	Normal	Please provide new Screens in Tab/ Mobile App for BMS Inventory & Condition, Culvert Inventory & Condition	Durga Konduru	10/06/2025 10:50 AM
1671	Service Desk	Feature	Closed	Normal	Please append the Length of the Society Deposit Number to 15 in Generic Pigmy Device Input Excel File	Kalyan Battula	16/06/2025 11:54 AM
1664	Service Desk	Bug	Closed	Normal	changes in the Balaji Device and the Generic Pigmy File Device (Previous Name Koppal Device)	Kalyan Battula	20/02/2025 11:17 AM
1662	HIMS_RRAMS Web	Bug	Closed	Normal	RRAMS		24/01/2025 11:21 AM
1660	HIMS_RRAMS Web	Bug	Closed	Urgent	Incorrect Syntax near Survey ID (RRAMS)	Durga Konduru	27/01/2025 02:42 PM
1650	Service Desk	Bug	Closed	Normal	Service Desk issues	Kalyan Battula	20/02/2025 11:16 AM
1584	GujRAMS	Feature	Closed	Normal	Screen Design for Mobile / Tab in BMS and Culvert Module	Durga Konduru	16/01/2025 05:27 PM
1571	Service Desk	Feature	Closed	Normal	Pigmy Device 5 Koppal PACS - (Merge File) Requirement # 5	Kalyan Battula	16/06/2025 11:38 AM
1568	HIMS_RRAMS Web	Bug	Closed	Normal	RRAMS Web Applicataion	Durga Konduru	09/01/2025 05:48 PM
1562	Service Desk	Feature	Closed	Normal	SATRA Admin User Role Login	Narayana Akkipalli	13/06/2025 12:11 PM
1561	Service Desk	Feature	Closed	Normal	Please Create a Log file for the Non Merged Records in Balaji Machine.	Kalyan Battula	13/06/2025 12:13 PM
1560	Service Desk	Feature	Closed	Normal	Access to be given to "Hardware vendor" role	Bhanuchander Sannidhanam	01/01/2025 10:57 AM
1559	Service Desk	Feature	Closed	Normal	Changes to My ticket Page.	Bhanuchander Sannidhanam	01/01/2025 10:56 AM

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1558	Service Desk	Feature	Closed	Normal	Create a New Role as Hardware Vendor	Kalyan Battula	13/06/2025 12:14 PM
1557	Service Desk	Feature	Closed	Normal	Ticket Comments from intellect to SI	Kalyan Battula	13/06/2025 03:05 PM
1544	Service Desk	Feature	Closed	Normal	To provide comments option for resolved tickets	Narayana Akkipalli	30/12/2024 10:44 AM
1536	Service Desk	Feature	Closed	Normal	Please provide Push Button and Refresh button for Admin Role and also allow Admin User to Reopen/Close the Resolved status tickets	Narayana Akkipalli	06/01/2025 12:02 PM
1535	Service Desk	Feature	Closed	Normal	Please Create a New Role SI Admin	Kalyan Battula	13/06/2025 12:17 PM
1534	Service Desk	Bug	Closed	Normal	Please dispaly new Column DCCB in the My Tickets Screen.	Durga Konduru	09/12/2024 05:51 PM
1533	Service Desk	Feature	Closed	Normal	Please create new Column DCCB in the My Tickets Screen.	Kalyan Battula	06/01/2025 11:56 AM
1532	Service Desk	Feature	Closed	Normal	please check to configure all the dropdown fields to allow the User to Query the values through typing	Kalyan Battula	13/06/2025 12:23 PM
1531	Service Desk	Feature	Closed	Normal	.mp4 and .rar Type Files cannot be uploaded in the Ticket attachments.	Kalyan Battula	06/01/2025 11:54 AM
1530	HIMS_RRAMS Web	Bug	Closed	High	Reports issue in Production Application	Venkata Suryateja Thripuraribhotla	06/01/2025 12:04 PM
1529	Service Desk	Feature	Closed	Normal	Pigmy Files merging Process (File Conversion)- Requirement #4	Kalyan Battula	06/01/2025 11:51 AM
1518	Service Desk	Bug	Closed	Normal	The Check box fields SI and DCCB are to be displayed only for Admin, RCS, StCB and NABARD User Role logins	Narayana Akkipalli	30/12/2024 10:55 AM
1517	Service Desk	Bug	Closed	Normal	File upload Feature should not be Visible in the Andaman and Manipur Applications	Narayana Akkipalli	06/01/2025 11:50 AM
1516	Service Desk	Bug	Closed	Normal	Actual Acknowledgement and Actual Resolution Dates are not populated correctly	Kalyan Battula	30/12/2024 06:53 PM
1511	Service Desk	Feature	Closed	Normal	BalajiStructureFormat_FileConversion_Device	Kalyan Battula	06/01/2025 11:48 AM
1509	HIMS_RRAMS Web	Bug	Closed	Normal	Chart height issue (with effect Advance filter controls)	Bhanuchander Sannidhanam	27/01/2025 02:45 PM
1508	HIMS_RRAMS Web	Bug	Closed	Normal	Split link in Tables import for integer data type. – Bug fix (when Split Class is Avg, Data Type Is Integer)	Venkata Suryateja Thripuraribhotla	27/01/2025 02:45 PM
1507	Service Desk	Feature	Closed	Normal	New Tickets page Updates	Narayana Akkipalli	13/06/2025 12:30 PM
1505	Service Desk	Feature	Closed	Normal	EDGAR Device - Output File Conversion - ERP Format - (Requirement 2)	Venkata Suryateja Thripuraribhotla	06/01/2025 11:46 AM
1504	Service Desk	Feature	Closed	Normal	Please make the Fields of Email and Phone Number as Read only.	Bhanuchander Sannidhanam	02/12/2024 04:39 PM
1501	Satra S-Connect	Feature	Closed	Urgent	Please add a new Screen in the Info Bank Section for viewing the Employee Handbook (.Pdf file)	Bhanuchander Sannidhanam	15/01/2025 04:49 PM
1497	Service Desk	Feature	Closed	Normal	Service desk Application Kannada Language translation.	Madhuri Pinky Mendu	02/12/2024 04:52 PM
1496	Service Desk	Feature	Closed	Normal	Device Integration for PACS.	Venkata Suryateja Thripuraribhotla	02/12/2024 07:22 PM
1495	HIMS_RRAMS Web	Feature	Closed	Normal	Device Integration for PACS.		03/12/2024 11:10 AM
1489	Satra Website	Bug	Closed	Normal	Please find the issues found in SATRA website:	Durga Konduru	16/01/2025 10:59 AM
1488	Service Desk	Bug	Closed	Normal	In the Master data screen, Non Business days page is not getting Loaded	Venkata Suryateja Thripuraribhotla	02/12/2024 04:01 PM

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1487	Service Desk	Bug	Closed	Normal	Intellect Integration	Praveen kumar Bandi	06/01/2025 11:44 AM
1486	Service Desk	Bug	Closed	Normal	No New tickets Created today	Venkata Suryateja Thripurarihotla	02/12/2024 10:38 AM
1485	Service Desk	Bug	Closed	Normal	name Field Corrections in Reports page	Venkata Suryateja Thripurarihotla	06/01/2025 11:43 AM
1484	Service Desk	Bug	Closed	Normal	SI User Login: For Tickets with Status Resolved and Closed ,Push Ticket option should not be displayed	Venkata Suryateja Thripurarihotla	01/12/2024 05:46 PM
1483	Service Desk	Feature	Closed	Normal	Changes for both RCS and NABARD User Roles	Venkata Suryateja Thripurarihotla	06/01/2025 11:39 AM
1482	HIMS_RRAMS Web	Bug	Closed	Normal	calender Popup in View/Edit Screens	Bhanuchander Sannidhanam	27/01/2025 03:01 PM
1481	Service Desk	Bug	Closed	Normal	Please check the dashboard charts to not display the Decimal Numbers like 1.5,2.5	Bhanuchander Sannidhanam	13/06/2025 01:44 PM
1480	Service Desk	Feature	Closed	Normal	Please Create a New Search Field in Master data PACS Screen	Venkata Suryateja Thripurarihotla	06/01/2025 11:38 AM
1479	Service Desk	Data Services	Closed	Normal	Please Create 4 New Search Fields for Query in the my Tickets page.	Venkata Suryateja Thripurarihotla	01/12/2024 11:40 AM
1442	Rwanda RAMS	Task	Closed	Normal	Map Changes - 08-10-2024	Harinath Vajrala	16/01/2025 10:30 AM
1441	Rwanda RAMS	Task	Closed	Normal	Map Changes - 08-10-2024	Harinath Vajrala	16/01/2025 10:30 AM
1436	Service Desk	Bug	Closed	Normal	Edit Button and Resolved is Enabled for the closed Ticket	Venkata Suryateja Thripurarihotla	01/12/2024 11:31 AM
1435	Service Desk	Bug	Closed	Normal	PACS Reports - Financial Year Dropdown to be Mandatory field	Venkata Suryateja Thripurarihotla	06/01/2025 11:36 AM
1434	Service Desk	Bug	Closed	Normal	Ticket Breached both the Acknowledgment and Resolution dates	Venkata Suryateja Thripurarihotla	06/01/2025 11:34 AM
1433	Service Desk	Bug	Closed	Normal	Please change the field name as Acknowledgement	Venkata Suryateja Thripurarihotla	29/11/2024 08:05 PM
1432	Rwanda RAMS	Task	Closed	Normal	Bug Fixing – Map Changes - 07-10-2024	Harinath Vajrala	02/06/2025 10:35 AM
1424	Rwanda RAMS	Task	Closed	Normal	Map Changes - 07-10-2024	Harinath Vajrala	02/06/2025 10:35 AM
1423	Rwanda RAMS	Task	Closed	Normal	Map Changes - 07-10-2024	Harinath Vajrala	02/06/2025 10:35 AM
1408	Service Desk	Bug	Closed	Normal	Please Sort the fields in the My Tickets page	Venkata Suryateja Thripurarihotla	02/12/2024 04:57 PM
1407	Service Desk	Bug	Closed	Normal	UI Alignment Changes in Service Desk	Venkata Suryateja Thripurarihotla	30/11/2024 04:09 PM
1406	Service Desk	Bug	Closed	Normal	New Ticket Option should be given to only PACS and SI Users	Narayana Akkipalli	06/01/2025 11:33 AM
1405	Service Desk	Feature	Closed	Normal	Please Add New web page "Environment" in the Service desk Application.	Venkata Suryateja Thripurarihotla	29/11/2024 07:48 PM
1404	Service Desk	Bug	Closed	High	Duplicate Records are getting Created in the New PACS Creation	Praveen kumar Bandi	06/01/2025 11:32 AM

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1402	HIMS_RRAMS Web	Bug	Closed	Normal	Strip Maps print out is not giving legends in an order. Now this has been fixed and also Road Code is displayed in Print layout.	Durga Konduru	27/01/2025 03:01 PM
1401	HIMS_RRAMS Web	Bug	Closed	Normal	In SLRAMS dashboards the Text type dashboards were not visible in this build and this issue is resolved.	Durga Konduru	27/01/2025 03:01 PM
1400	HIMS_RRAMS Web	Bug	Closed	Normal	There is no filter for Geoserver based GIS module. This feature has been added into this version.	Venkata Suryateja Thripuraribhotla	27/01/2025 02:56 PM
1399	HIMS_RRAMS Web	Bug	Closed	Normal	In the Roughness table Lane IRI column values are sorted in text format order rather than numeric values order.	Krishna Kanth A	27/01/2025 03:00 PM
1398	HIMS_RRAMS Web	Bug	Closed	Normal	Table grid values sorting based on values (Earlier values are sorted as Text values) (RRAMS)	Krishna Kanth A	27/01/2025 03:00 PM
1397	HIMS_RRAMS Web	Bug	Closed	Normal	Dashboard Chart Display issue in HIMS	Bhanuchander Sannidhanam	27/01/2025 03:02 PM
1396	HIMS_RRAMS Web	Bug	Closed	Normal	test2	Krishna Kanth A	10/10/2024 11:30 AM
1395	HIMS_RRAMS Web	Bug	Rejected	Normal	test2	Durga Konduru	10/10/2024 11:25 AM
1394	HIMS_RRAMS Web	Bug	Rejected	Normal	testrole	Durga Konduru	10/10/2024 11:19 AM
1384	HIMS_RRAMS Web	Bug	Closed	Normal	Not Able to get Grid View for Customer data Sets in EDMS	Venkata Suryateja Thripuraribhotla	27/05/2025 10:48 AM
1372	Service Desk	Bug	Closed	Normal	If the ERP Id is null the PACS Record is not getting Submitted on click of Submit.	Praveen Madeti	20/11/2024 04:46 PM
1364	Service Desk	Feature	Closed	Normal	Could you please make the following below changes to the chart SLA Parameter wise New Tickets-Today	Venkata Suryateja Thripuraribhotla	06/01/2025 11:31 AM
1363	Service Desk	Bug	Closed	Normal	Estimated Ack Date and the Estimated resolution date are not correct	Harinath Vajrala	06/01/2025 11:28 AM
1362	Service Desk	Bug	Closed	Normal	Mismatch in Count in Dashboard and My tickets View for the Breached SLA Target	Venkata Suryateja Thripuraribhotla	06/01/2025 11:27 AM
1361	Service Desk	Bug	Closed	Normal	Reports page Ticket count is not matching with the Count in My Tickets view	Venkata Suryateja Thripuraribhotla	06/01/2025 11:26 AM
1360	Service Desk	Feature	Closed	Normal	All 3 reports should have only 4 parameters.	Narayana Akkipalli	06/01/2025 11:25 AM
1359	Service Desk	Feature	Closed	Normal	Please display the Fields of Raised Date and time, Estimated Ack Date ad Estimated resolution Date in the My tickets view	Praveen kumar Bandi	06/01/2025 11:24 AM
1358	Service Desk	Bug	Closed	Normal	Dropdown to be provided with the list of all Users for the Field Reported by.	Narayana Akkipalli	06/01/2025 11:19 AM
1357	Service Desk	Feature	Closed	Normal	To Display Financial Year in the Reports page.	Praveen kumar Bandi	06/01/2025 11:21 AM
1356	Service Desk	Feature	Closed	Normal	For the SI logged in Users Select SI option should not be Visible in the Reports page.	Narayana Akkipalli	06/01/2025 11:17 AM
1355	Service Desk	Feature	Closed	Normal	New Option field to be provided to select for the NABARD/RCS /SatraAdmin Users only	Narayana Akkipalli	06/01/2025 11:16 AM
1354	Service Desk	Bug	Closed	Normal	For all types of Users only three report options to be visible in the Reports Page	Praveen kumar Bandi	19/11/2024 06:03 PM
1353	Service Desk	Bug	Closed	Normal	Select PACS dropdown field should not be visible for the PACS User Login.	Narayana Akkipalli	06/01/2025 11:15 AM

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1339	Service Desk	Feature	Closed	Normal	Please check to provide Push ticket option for all the Tickets created in Service Desk	Narayana Akkipalli	13/06/2025 03:10 PM
1331	Service Desk	Data Services	Closed	Normal	Please Add District Dropdown Field in the PACS Master Screen	Praveen kumar Bandi	06/01/2025 12:09 PM
1326	Service Desk	Data Services	Closed	Normal	Please lload the Manipur PACSdata into manipur porductuon	Sindhuja Kadari	06/01/2025 12:07 PM
1302	Service Desk	Bug	Closed	Normal	Ticket Sort Order based on Incident creation Date and time	Praveen kumar Bandi	19/11/2024 05:58 PM
1301	Service Desk	Bug	Closed	Normal	More than one PACS data is available for the PACS User	Praveen kumar Bandi	06/01/2025 11:14 AM
1300	Service Desk	Bug	Closed	Normal	No Tickets are displayed for the PACS User in My tickets View	Praveen kumar Bandi	19/11/2024 06:10 PM
1298	Service Desk	Bug	Closed	Normal	No Tickets are getting displayed for the SI logged user Srusvinl@satragroup.in in My Tickets View	Praveen kumar Bandi	19/11/2024 06:10 PM
1296	Service Desk	Bug	Closed	Normal	in my tickets view , Name of the Field Severity to be changed as BDBH Severity	Praveen kumar Bandi	06/01/2025 11:10 AM
1295	Service Desk	Bug	Closed	Normal	DCCB is not populated for the PAC users	Bhanuchander Sannidhanam	06/01/2025 11:09 AM
1294	Service Desk	Bug	Closed	Normal	Ticket data Report is not Generated in the Andaman SD.	Bhanuchander Sannidhanam	06/01/2025 11:05 AM
1293	Service Desk	Bug	Closed	Normal	On Click of Acknowledge by the SI User , The Assigigng To Field is not getting auto populated	Bhanuchander Sannidhanam	06/01/2025 11:00 AM
1292	Service Desk	Bug	Closed	Normal	Select PAC Dropdown is dispalyed to the PAC User	Bhanuchander Sannidhanam	13/06/2025 03:50 PM
1290	Service Desk	Feature	Closed	Normal	PACS Name Field is not Displayed in the User profile View.	Bhanuchander Sannidhanam	06/01/2025 10:56 AM
1257	Service Desk	Feature	Closed	Immediate	Login page changes in the Service Desk Application	Surender Billa	06/01/2025 10:54 AM